

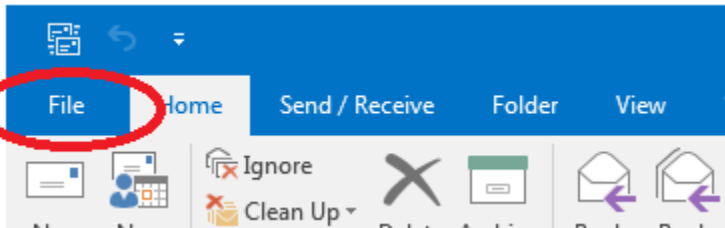
Clearing Your AutoComplete/Email Address Caching

PROBLEM: You try to send an email and receive a bounce message back.

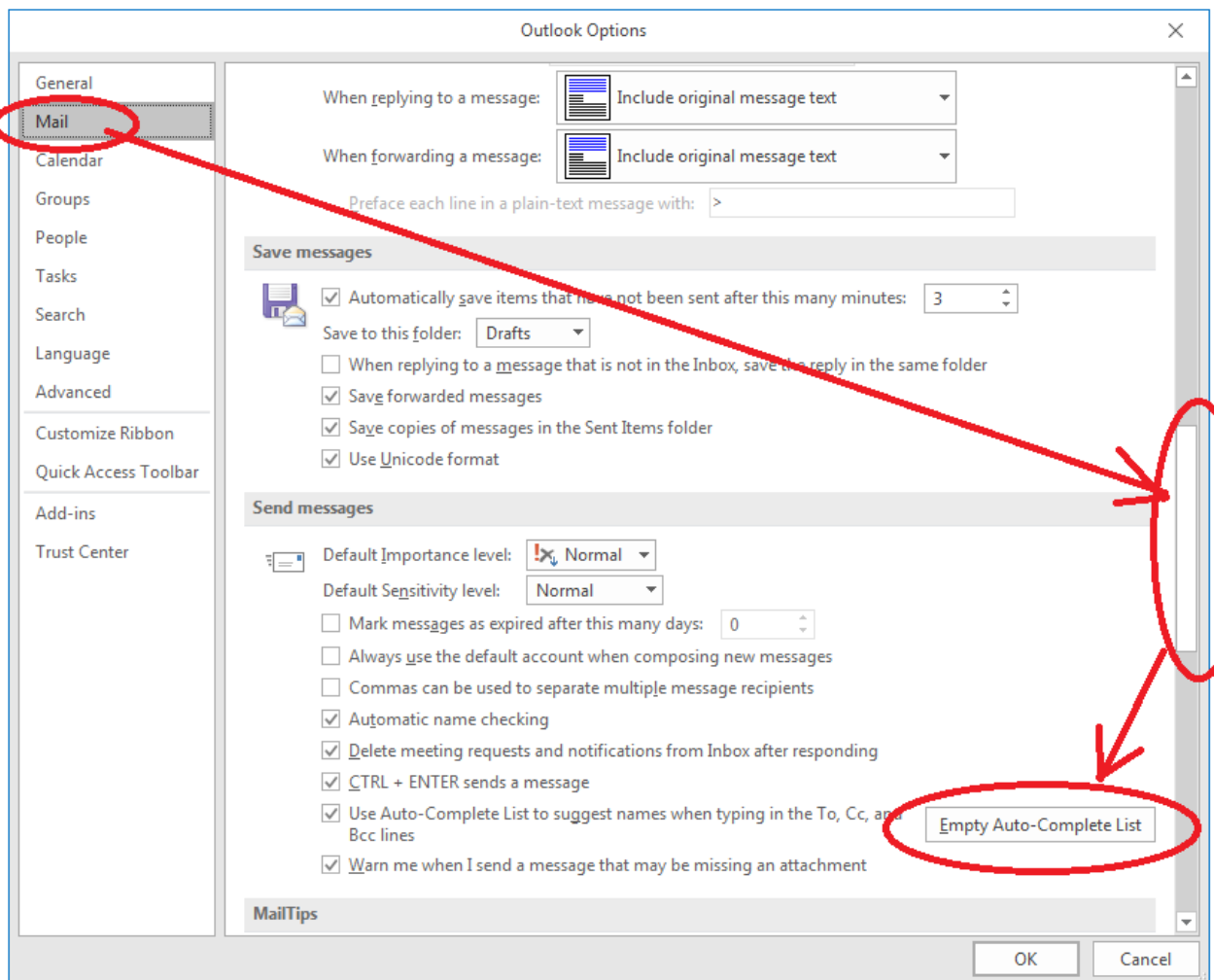
SOLUTION: Clear your **AutoComplete** in Outlook.

STEPS:

1. Start your Outlook email program.
2. Click on **FILE** in the upper left-hand corner.



3. Choose **OPTIONS** in the list on the left.
4. In the options window click on **MAIL**, then scroll down to the *Send Messages* section and click the **EMPTY AUTO-COMPLETE LIST** button.



5. Close Outlook, then start the Outlook program again.