



ROADMAP FOR

BACK TO SCHOOL

TECHNOLOGY FREQUENTLY ASKED QUESTIONS

July 23, 2020

Q. If my child needs a Chromebook or iPad for distance learning, is a device available?

A. Yes, the district has implemented a 1:1 take-home device program for all students for the 2020-2021 school year.

Q. What kind of device does my student get this school year? Can my student choose an iPad or Chromebook?

A. Students will be given a developmentally appropriate device based on their grade level. Please see the table below for more information:

GRADE LEVEL	DEVICE TYPE	NOTE
PreK 3, PreK 4, Kindergarten	iPad	
1ST	Chromebook w/TouchScreen	Due to supply chain issues, students will begin learning with iPads and non-touch Chromebooks. We will swap to Chromebooks w/TouchScreen as soon as they arrive.
2ND	Chromebook w/TouchScreen	Due to supply chain issues, students will begin learning with non-touch Chromebooks. We will swap to Chromebooks w/TouchScreen as soon as they arrive.
3RD, 4TH, 5TH	Chromebook (non-touch)	
6TH, 7TH, 8TH	Verizon LTE iPad	
9TH	Verizon LTE iPad	Due to supply chain issues, students will begin learning with non-touch Chromebooks. We will swap to Verizon LTE iPads as soon as they arrive.
10TH, 11TH, 12TH	Chromebook (non-touch)	

Q. If my child needs a Chromebook or iPad for distance learning, how do I reserve a device?

A. Contact your campus beginning the week of August 3. Each campus will reach out to all of their students in August to arrange device pickup for the week of August 10. Your campus will provide dates and times.

Q. When will I pick up a device or hotspot for my child?

A. Device and hotspot distribution will take place the week of August 10. Campuses will communicate with families exact pick-up dates and times.

Q. My child turned in their device to the school over the summer. How do I reserve another device?

A. There is no need to reserve a device as we have a device available for every student. Your campus will let all students know dates and times that devices can be picked up.

Q. If we don't have internet access at home, how can my child participate in remote learning?

A. The district will provide internet hotspots to families in need while available. We are collecting information through the registration process, and your campus will be in contact with your family. If you missed the chance to tell us in registration, contact your campus and let them know you need to reserve a device beginning the week of August 3. We ask that each family only request an internet hotspot if they are not able to acquire internet access through other means in order to allow us to best serve all families.

Q. Why did I see a \$25 Technology Fee (per student) in the InfoSnap registration process?

A. Many school districts charge a technology fee to help protect against accidental damage on devices (iPads or Chromebooks). While the district takes a preventative approach by evaluating devices for durability and teaching students about device care, accidents happen with students and devices. The district has found that accidental damage is more prevalent when devices are taken home. The \$25 Tech Fee helps us maintain the devices to provide your student with a quality learning device.

Q. What if I am unable to pay the \$25 Technology Fee for my child?

A. Families in need may work with campus administrators on payment plans as well as scholarships. As a community, through shared fiscal responsibility and device care, we maintain high- quality learning devices for our students.



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