

WHAT'S NEW IN 2022

- ▶ Dental PPO Rate Change
- ▶ FSA Provider Change
- ▶ Carrier Name Changes
- ▶ Enhanced Benefit Guide

ENROLLMENT DATES

7/5/2022—8/18/2022

BENEFIT WEBSITE

WWW.MYBENEFITSHUB.COM/IRVINGISD



FBS CALL CENTER
(866) 914-5202
**SE HABLA ESPANOL*



DOWNLOAD APP

TEXT "FBS IISD" TO
(800) 583-6908
 APP GROUP #: FBSIISD

NOW IS THE TIME to make your medical and supplemental benefit elections for 09/01/2022. For supplemental benefits that require Evidence of Insurability, a later effective date may apply.

During your annual enrollment period, you may enroll for additional benefits, change plan options, or add/remove dependents. If you experience a special enrollment event outside of the annual enrollment period, call your benefits administrator within 31 days of the event. Examples of a life event include birth, adoption, divorce, or involuntary loss of benefits.

TRS-ACTIVECARE CUSTOMER SERVICE

Do you have questions on TRS-ActiveCare, or do you need to update your PCP?

Call BCBSTX Customer Service at (866) 355-5999

SCOTT AND WHITE HEALTH PLAN

Questions on S&W HMO?

Call S&W Customer Service at (800) 321-7947

BENEFITS AT A GLANCE

Benefit options to fit your needs

Effective 9/1/2022, rates for **TRS-ActiveCare** plans for 2022-23 have decreased for Primary + and remained the same for all other plans! New specialty drug program through PrudentRx now available. All ActiveCare plans will have a Consultation fee for TRS Virtual Health-Teladoc®. Preventative Care remains at \$0 for enrolled members. Primary, Primary + and AC2 plans cap insulin costs for 31 & 90 day supplies.

FSA PROVIDER CHANGE

Higginbotham will be the new Flexible Spending Account and Dependent Care Reimbursement plan administrator effective 9/1/2022. All enrollees will receive new cards.

DENTAL RATE CHANGE

Both dental PPO plans will have a slight rate increase and no plan changes. DHMO will have no change.

CARRIER NAME CHANGE

New York Life purchased CIGNA Disability and Voluntary Life. Plans and premiums remain the same however, contact information and plan documents will be rebranded to New York Life.

RESOURCES

IMPORTANT TIPS BEFORE YOU BEGIN ENROLLMENT

For Existing Employees

1. Dependent SSNs are required to enroll dependents in benefits, please have information available when enrolling.
2. PCP ID changes for anyone currently enrolled should be made directly with TRS-ActiveCare Customer Service a (866) 355-5999.
3. Beneficiary information should be reviewed and updated annually.
4. Employee address changes should be made through the Employee Self Service Address Change Portal link: <https://selfservice.irvingisd.net/ess/login.aspx>
5. Review your FSA and HSA elections closely as they roll from year to year. Changes if needed, have to be done during the Open Enrollment walk-through.

BENEFIT DETAILS

Benefit Presentations, Plan Summaries, Provider Searches, Claims Forms, Carrier Smart Phone Apps and more are located on your benefit website. The benefit website is also where you will go to complete your online open enrollment. The website address is listed on the front page of this flyer or may be accessed with the QR Code listed below.

SCAN QR CODE



1. Open Camera on your Phone
2. Hold Phone so QR Code Appears on Screen
3. Tap the Notification to open the link

TRS-ACTIVECARE ID CARDS

New members and those changing plans will need to use Blue Access for Employers (BAE) to access digital ID cards for Sept. 1st. Member ID numbers do not change for active participants. Therefore, they can use existing ID card for Appointments until their new one is received.

For New Employees

1. You are required to log in to THEbenefitsHUB and enroll or decline benefit offerings for yourself and/or eligible dependents within 31 days of employment.
2. If your date of employment is before August 1st, you will be required to complete 2 enrollments. The first is for New Hire Benefits through 8/31. The second enrollment is for benefits effective 9/1/22 to 8/31/23. If you are coming from another district, you may be covered through August and will want to Waive Enrollment for benefits until you see offerings for 9/1.
3. All Dependents should be listed in the HUB even if not enrolling in benefits. Dependent's SSN and Date of Birth are needed to complete enrollment.
4. Some medical plans require a Primary Care Physician. Choose your PCP before you enroll and have the PCP ID number ready. To find your PCP ID, click here <https://www.bcbstx.com/trsactivecare>.
5. Have beneficiary's contact information available to finalize enrollment.

FBS CALL CENTER

Need Assistance with enrollment ?

Call (866) 914-5202

Monday—Friday, 8AM—6PM / CST

*Calls are recorded

English and Spanish Assistance Available

